

Business Phones e-Catalog



ALCATEL-LUCENT ENTERPRISE BUSINESS PHONES

You are looking for professional, intuitive and cost-effective business phones.

With Alcatel-Lucent Enterprise business phones, you can stay ahead of the competition by investing in world class telephony equipment that offers premium sound quality, optimized ergonomic designs and an impressive list of advanced features and add-ons.

Our business phones can be connected to the Alcatel-Lucent Rainbow™ cloud and provide:

- Connectivity to artificial intelligence and smart bots: The phone becomes a personal assistant, enriching the real-time conversations with instant translations, and automates recurring and time-consuming tasks.
- Integration with mobile team collaboration applications: Be connected everywhere, anytime, to your team and customers.



Overview

ALE BUSINESS PHONES AT A GLANCE



Artificial intelligence in the cloud

Rainbow enables smart bots and artificial intelligence that transform the phone into a true professional assistant that can be activated by voice command.



Video collaboration

Embedded or plugged in via the USB port, the camera simplifies video calls with all Rainbow users.



Rainbow Team collaboration

The Alcatel-Lucent Rainbow cloud application connects to the business phone: One-click call and presence information makes it easy to connect with your contacts. Receive business calls on your Rainbow application or your business phone, always keeping you connected to your team and customers.

HIGH-QUALITY HANDSET

The handset increases the conversation comfort. Existing in wired or Bluetooth versions with wideband audio quality.

Elegant,
stylish design.
Your phones
become your
brand advocates!

WIDEBAND AUDIO

Available on all desk phones, the speakerphone with HD audio is very useful for conversations involving several people in an office.

INTUITIVE AND INTERACTIVE NAVIGATION

All models offer intuitive and interactive navigation of the ALE expert communication features. Interactive keys or touch: The choice is yours.

ACCESSORIES

Our phones are connected objects that offer advanced wired and wireless connectivity options to enhance your experience with alphabetic keyboards, key modules, headsets, external cameras, and location-based beacons to better meet your needs.

INTERACTIVE KEYS

Our business phones include interactive physical or touch keys for an easy user experience and call management.



Summary

ALCATEL-LUCENT ENTERPRISE OFFERS A WIDE RANGE OF BUSINESS PHONE:

- **8088 Smart DeskPhone:** Video collaboration, prestige.
- **8078s to 8028s Premium DeskPhone:** High quality interactions for knowledge workers and customer service representatives.
- **8018 and 8008 DeskPhone:** Compact design, ideal for open plan offices.

SMART DESKPHONE

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8088

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PREMIUM DESKPHONES

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DESKPHONES

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CONFERENCE PHONE

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8135s IP

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8088

Elegant and exclusive video phone.



Wireless mobility

Quality conversations

Instant video collaboration

Intuitive touch experience

The 8088 Smart DeskPhone delivers instant video collaboration to executives, managers and information workers.



Bluetooth handset

- Pairing with Bluetooth headset or smartphone



Wideband audio

- USB headset port
- Headset jack



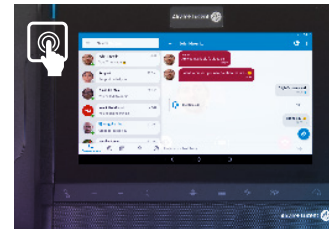
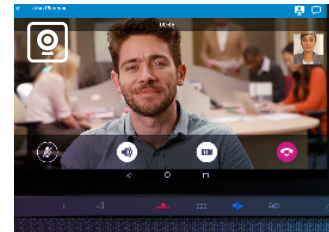
Embedded Camera with shutter

- Rainbow® video collaboration
- USB port for external camera
- HDMI® for external video monitor



7" Touch screen with video display

- 100% Touch navigation
- Android apps



- A **7" large touch-screen** for **video display** and intuitive, 100% touch experience for business communications and video collaboration.
- An **embedded camera** for Alcatel-Lucent Rainbow **video collaboration**. The camera has a sliding shutter for more privacy.
- Support of **Android applications** or web browser for any time access from this phone.

- **Bluetooth handset** and **Bluetooth headset pairing** for wireless mobility, up to 10 meters from your desk.
- An **outstanding sound quality** provided by wideband technology: Your contacts seem to be at your side.

8078s

Intuitive touch experience for managers and knowledge workers.



Wireless mobility

Quality conversations

Instant connection by touch

The 8078s Premium DeskPhone helps managers and executives instantly connect by using a touch screen.



Bluetooth handset

- Pairing with Bluetooth headset or smartphone



Superwideband⁽¹⁾ audio

- USB headset port
- Headset jack



Touch screen navigation

- 5" color screen
- Customizable



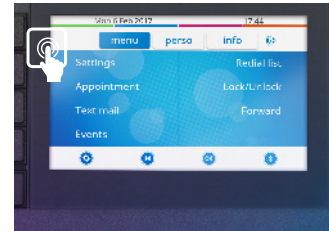
Alphabetic keyboard

- Optional key modules

- **Save time:** Instantly connect to people by a single tap on the **touch screen**. Quickly look-up contacts in the directory by using the alphabetic keyboard.
- **Enjoy more privacy for confidential conversations:** Walk into a nearby meeting room with the Bluetooth handset or a wireless ear set.

- **Focus on important conversations:** Both speakerphone and handset offer **superwideband⁽¹⁾** technology for superior audio quality.
- **Have your brand displayed on all desks:** The 5" screen can be customized and to display the company logo.

(1) Embedded wideband support. Superwideband requires software upgrade. Check availability with your Alcatel-Lucent Enterprise representative.



8068s BT

Bluetooth-enabled phone enabling mobility for managers and open-plan workers.



Wireless mobility

Quality conversations

Instant connection

The 8068s Premium DeskPhone helps managers, knowledge workers and sales reps have more rewarding conversations.



Bluetooth handset

- Pairing with Bluetooth headset or smartphone



Superwideband⁽¹⁾ audio

- USB headset port
- Headset jack



Large color screen
Screen customization and logo display

10 contextual keys with LEDs

4-way navigation



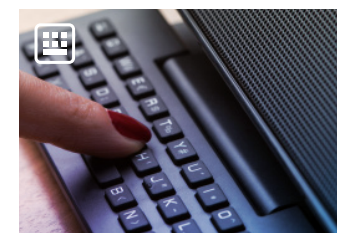
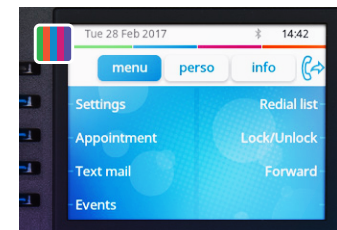
Alphabetic keyboard

- Optional key modules

- **Enjoy more privacy for confidential conversations:** Walk into a nearby meeting room with the Bluetooth handset or a wireless headset.
- **Focus on important conversations:** Both speakerphone and handset offer superwideband⁽¹⁾ technology for superior audio quality.

(1) Embedded wideband support. Superwideband requires software upgrade. Check availability with your Alcatel-Lucent Enterprise representative.

- **Save time:** Instantly connect to people by a single press on a contextual key or on a key module. Look directory up in no time by using the alphabetic keyboard.
- **Show your brand:** The large color screen can display your corporate logo and colors.



8058s

Outstanding audio quality for extensive use and large color screen to display the corporate logo.

+
Quality
conversations

Excellent
experience

Instant
connection

The 8058s
Premium
DeskPhone
helps managers,
knowledge
workers and sales
reps collaborate.



**Superwideband⁽¹⁾
audio**

- USB port for headset jack



Large color screen

- Screen customization and logo display
- Automatic brightness adjustment

10 contextual keys with LEDs

4-way navigation



Alphabetic keyboard

- Optional key modules

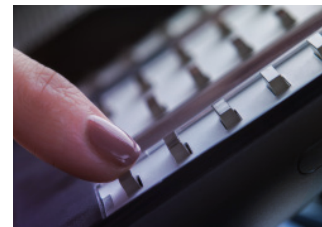
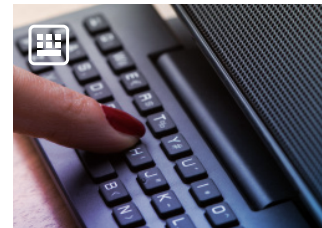
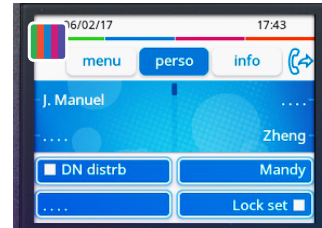
- Superwideband⁽¹⁾ audio quality both from speakerphone and handset. This technology offers an **outstanding conversation quality** as if in the same room to sharpen focus during important conversations.

- A large color screen to **display your corporate logo** and color identity and to offer all phone system menus at a glance.

The **8039s model** leverages analog cabling and offers a backlit monochrome screen and a 3.5 mm headset jack.

(1) Embedded wideband support. Superwideband requires software upgrade: Check availability with your Alcatel-Lucent Enterprise representative.

- Alphabetic keyboard and optional key modules **for fast and accurate business communications** and customer service.



8028s

Ultra-fast directory lookup and key modules for delivering an excellent customer experience.



Quality conversations

Expert communications

Instant connection

The 8028s Premium DeskPhone helps office workers and people involved in customer service to manage important calls with ease and accuracy.



Wideband audio from handset and speakerphone

- USB headset port
- 3.5mm headset jack



Access to all phone system services from the screen

Backlit screen with 6 contextual keys

4 programmable keys

4-way navigation

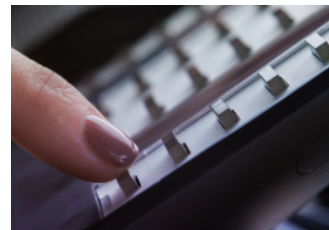
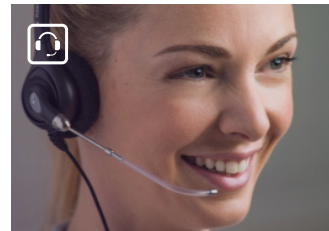


Alphabetic keyboard

- Optional key modules

- **Ultra-fast directory lookup** from the unique **alphabetic keyboard** to connect in a few seconds.
- Optional **key modules** with line monitoring to deliver an **excellent customer experience** by shortening waiting time and by accurately putting customers through to the available experts by a key press.

- **Excellent communication quality.** Both handset and speakerphone offer **wideband audio** to sharpen focus during important conversations. Employees spending more than 30 minutes per day on the phone can use a USB or **headset jack**.



The **8029s Premium DeskPhone** is a digital variant of the 8028s model: It leverages analog connectivity and offers a 3.5 mm jack for a headset.

8018

All phone system services from a compact model that supports USB headsets.



Compact design

Expert communications

Quality conversations

The 8018 DeskPhone offers agents and employees who often are on the phone an excellent audio quality and intuitive access to the phone system services.



Compact design

- Gigabit Ethernet PC port



Access to all phone system services from the screen

6 contextual keys

4-way navigation

Directory access key

4 programmable keys



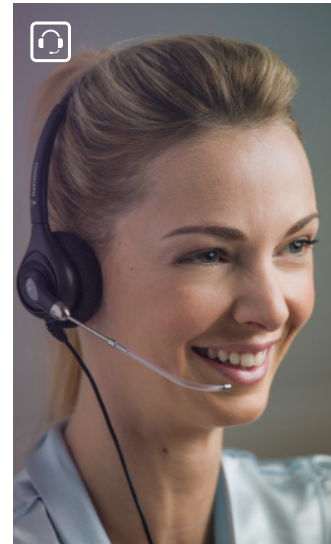
USB headset port

- 3.5mm headset jack
- Wideband audio from handset and speakerphone

- USB and headset jack ports. A **headset** is recommended for those who **are on the phone for more than 30 minutes a day**. Both handset and speakerphone offer wideband audio to sharpen focus during important conversations.
- **Easy access to all phone system services.** The backlit screen has six contextual keys and four-way navigation keys. Four programmable keys and a directory lookup key offer an intuitive navigation experience of the phone's services.

Customer calls are answered and dispatched faster and accurately.

- A **compact design** that perfectly fits small desks and open-plan offices. Its Gigabit Ethernet PC port makes it a perfect companion for a computer.



The **8019s DeskPhone** is a digital variant of the 8018 DeskPhone: It leverages analog connectivity and offers a 3.5 mm jack for a headset.

8008

All phone system services from an affordable, compact model.

+
Compact design
Expert communications
Quality conversations

The 8008 DeskPhone helps companies benefit from high-quality communications and offer a superior customer experience.



Compact design

- PC port



Access to all phone system services from the screen

• 6 contextual keys

• Backlit screen

• 4-way navigation

• Directory access key



Wideband audio handset and speakerphone



- Excellent **communication quality**. Both handset and speakerphone offer wideband audio to sharpen focus during important conversations.
- **Easy access to all phone system services**. The backlit screen with 6 contextual keys, the 4-way navigation keys and instant access to the directory offer **an intuitive navigation experience** of the phone's services. Customer calls are answered and dispatched faster and accurately.
- A **compact design** that perfectly fits small desks and open-plan offices. Its PC port makes it a perfect companion for a computer.

8135s IP

Conference phone for large group meetings.



Controlled by Smartphone app

- Bluetooth and NFC



Access to all SIP services from the screen

Dial pad

Directory access key



HD full duplex audio

- Echo/noise cancellation

Omni-directional microphone



Additional microphones

Quality conversations

Expert communications

Wireless mobility

The 8135s IP Conference phone is a dedicated device for large group meetings.

- This SIP phone can be **remotely controlled** by Unite, a smartphone app connecting through Bluetooth or NFC.
- The dial pad and functions keys (on-hold, mute, call-by name) make any conference **easy to manage**.

- **Great audio comfort** with the OmniSound® HD full-duplex audio, 360° microphone and echo/noise cancellation.

SELECT THE BEST ALE PHONE

Using the grid below to make your choice or consult the online search engine and the buyer's guide.

VIDEO CHOICE

MOST POPULAR



| | 8088 | 8078s | 8068s BT | 8058s/39s | 8028s/29s | 8018/19s | 8008G/8008 | 8135s IP |
|--|------|-------|----------|-----------|-----------|----------|------------|----------|
|--|------|-------|----------|-----------|-----------|----------|------------|----------|

| | | | | | | | | |
|------------------|--|---|---|---|-----------|-----------|----------|-------|
| Location | Welcome desk | | • | • | • | • | | |
| | Open plan office | | • | • | • | • | • | |
| | Personal / closed office | • | • | • | • | • | | |
| | Meeting room | • | • | • | • | • | | • |
| | Corridor / lobby | | | | • | • | • | |
| Video | Video display | • | | | | | | |
| | Video camera | • | | | | | | |
| Audio | Superwideband quality ⁽¹⁾ | | • | • | 8058s | | | |
| | Wideband quality | • | • | • | 8058s | 8028s | 8018 | • |
| | Bluetooth 4.1 headset connectivity | • | • | • | | | | |
| | Bluetooth handset | • | • | • | | | | |
| | USB headset port | • | • | • | 8058s | 8028s | 8018 | |
| | Regular headset jack | • | • | • | • | • | • | |
| Screen | Speakerphone for 10+ people | | | | | | | • |
| | Touch screen | • | • | | | | | |
| | Color screen | • | • | • | 8058s | | | |
| | Large screen (>3.5") | • | • | • | • | | | |
| Ecosystem | Backlit screen | | | | • | • | • | 8008G |
| | Android apps, Web browser | • | | | | | | |
| | Key modules (SATA connector) | | • | • | • | • | | |
| | Alphabetic keyboard | | • | • | • | • | | |
| | HDMI® port | • | | | | | | |
| | USB-A port | 2 | 1 | 1 | 1 (8058s) | 1 (8028s) | 1 (8018) | |
| | USB-C port | | 1 | 1 | 1 (8058s) | | | |
| | Bluetooth pairing | • | • | • | | | | • |
| | Bluetooth Low Energy beacon | • | • | | | | | |
| | PC port | • | • | • | 8058s | 8028s | 8018 | • |
| | Model exists with digital connectivity | | | | 8039s | 8029s | 8019s | |

(1) Requires software upgrade

Business phones, connected to the cloud and artificial intelligence, make an essential contribution to your business communications.

MORE INFORMATION

Business phones, that connect to the cloud, and provide access to artificial intelligence, can make a crucial contribution to your business communications.

To help you choose the deskphone you need, we invite you to:

SELECT PHONES ON-LINE



VISIT OUR WEBSITE



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Enterprise



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